2019 AASHTO AGENCY ADMINISTRATION CONFERENCE

AGENDA

2 CONFERENCE AGENDA-AT-A-GLANCE

5 COMMITTEE ON CIVIL RIGHTS MEETING

8 COMMITTEE ON HUMAN RESOURCES MEETING

10 COMMITTEE ON KNOWLEDGE MANAGEMENT MEETING

13 TRANSPORTATION CURRICULUM COORDINATION COUNCIL (TC3) MEETING
Agency Administration Conference Agenda-at-a-Glance

All conference attendees, regardless of committee membership, are invited to participate in all sessions (participation in committee business meetings is limited to committee membership).

**Sunday, May 5, 2019**

1:00 p.m.–6:00 p.m.  
Registration  
Calvert Foyer

3:00 p.m.–5:00 p.m.  
Committee on Human Resources Business Meeting  
Calvert Ballroom Salon C

5:30 p.m.–6:30 p.m.  
Civil Rights New Member/First-Time Attendee Meet and Greet  
Royal Conference Foyer

5:30 p.m.–6:30 p.m.  
Human Resources New Member/First-Time Attendee Meet and Greet  
Caswell Suite

5:30 p.m.–6:30 p.m.  
Knowledge Management New Member/First-Time Attendee Meet and Greet  
Royal Board Room

5:30 p.m.–6:30 p.m.  
TC3 New Member/First-Time Attendee Meet and Greet  
Fairmont Suite

6:30 p.m.–7:30 p.m.  
Welcome Reception  
Skybar

**Monday, May 6, 2019**

7:00 a.m.–4:30 p.m.  
Registration  
Calvert Foyer

7:00 a.m.–8:00 a.m.  
Breakfast  
Calvert Ballroom Salon C

8:00 a.m.–8:30 a.m.  
Opening Session  
Calvert Ballroom Salon C  
Presentation of Colors  
· MDTA Police Honor Guard  
National Anthem  
· Katrina Jones, Maryland Port Administration  
Welcome Remarks  
· Laura Mester, Vice Chair, Agency Administration Managing Committee; Chief Administrative Officer, Michigan DOT  
· Pete Rahn, Secretary, Maryland DOT  
· Gregory Murrill, Maryland Division Administrator, FHWA

8:45 a.m.–10:15 a.m.  
BREAKOUT SESSIONS  
Civil Rights  
Calvert Ballroom Salon D

Human Resources  
Calvert Ballroom Salon E

Knowledge Management  
Calvert Ballroom Salon A

TC3  
Baltimore Theatre

10:15 a.m.–10:30 a.m.  
Break

10:30 a.m.–Noon  
BREAKOUT SESSIONS  
Civil Rights  
Calvert Ballroom Salon D

Human Resources  
Calvert Ballroom Salon E

Knowledge Management  
Calvert Ballroom Salon A

TC3  
See TC3 agenda for room assignments
Tuesday, May 7, 2019

7:00 a.m.–8:00 a.m.
**Breakfast**
Calvert Ballroom Salon C

8:00 a.m.–10:15 a.m.
**BREAKOUT SESSIONS**
- **Civil Rights**
  Calvert Ballroom Salon D
- **Human Resources**
  Calvert Ballroom Salon E
- **Knowledge Management**
  Calvert Ballroom Salon A
- **TC3**
  See TC3 agenda for room assignments

10:15 a.m.–10:30 a.m.
**Break**

10:30 a.m.–Noon
**BREAKOUT SESSIONS**
- **Civil Rights**
  Calvert Ballroom Salon D
- **Human Resources**
  Calvert Ballroom Salon E
- **Knowledge Management**
  Calvert Ballroom Salon A
- **TC3**
  See TC3 agenda for room assignments

Noon–1:30 p.m.
**Networking Lunch**
Calvert Ballroom Salon C

1:45 p.m.–3:15 p.m.
**BREAKOUT SESSIONS**
- **Civil Rights**
  Calvert Ballroom Salon D
- **Human Resources**
  Calvert Ballroom Salon E
- **Knowledge Management**
  Calvert Ballroom Salon A
- **TC3**
  See TC3 agenda for room assignments

3:15 p.m.–3:30 p.m.
**Break**

3:30 p.m.–5:00 p.m.
**General Session:**
**Agency Administration Panel Discussion**
Calvert Ballroom Salon C

**Moderator:**
- **King Gee,** Director of Engineering and Technical Services, AASHTO

**Panelists**
- **Laura Mester,** Vice Chair, Agency Administration Managing Committee; Chief Administrative Officer, Michigan DOT
- **Victoria Sheehan,** Chair, Committee on Knowledge Management; Commissioner, New Hampshire DOT
- **Lee Wilkinson,** Chair, Committee on Human Resources; Director, Administrative Services Division, Iowa DOT
- **Dave Bernhardt,** Chair, Transportation Curriculum Coordination Council; Director, Bureau of Maintenance and Operations, Maine DOT
- **Greg Davis,** Vice Chair, Committee on Civil Rights; Director Minority & Small Business Affairs, South Carolina DOT

5:30 p.m.–8:30 p.m.
**Host Night Event:**
**Top of the World at the World Trade Center**

Join us at the Top of the World, on the 27th floor of the World Trade Center, for breathtaking views of Baltimore’s skyline, harbor, and beyond! Dinner and drinks will be provided.
Wednesday, May 8, 2019

7:00 a.m.–8:30 a.m.
Breakfast
Calvert Ballroom Salon C

8:30 a.m.–10:15 a.m.
BREAKOUT SESSIONS
Committee on Civil Rights Business Meeting
Baltimore Theatre
Knowledge Management
Calvert Ballroom Salon A
TC3
Calvert Ballroom Salon D

10:15 a.m.–10:30 a.m.
Break

10:30 a.m.–Noon
BREAKOUT SESSIONS
Committee on Civil Rights Business Meeting
Continued
Baltimore Theatre
Knowledge Management Closing Session
Calvert Ballroom Salon A

10:30 a.m.–2:00 p.m.
TC3 Board Meeting/Working Lunch
Invitation Only
Caswell Suite

Noon–1:30 p.m.
Closing Lunch
Calvert Ballroom Salon C

Closing Remarks
· Jim Tymon, Executive Director, AASHTO
Committee on Civil Rights

Unless otherwise indicated, the Committee on Civil Rights will meet in Calvert Ballroom Salon D.

Sunday, May 5, 2019

5:30 p.m.–6:30 p.m.
Civil Rights New Member/First-Time Attendee Meet and Greet
Royal Foyer

6:30 p.m.–7:30 p.m.
Welcome Reception
Skybar

Monday, May 6, 2019

7:00 a.m.–8:00 a.m.
Breakfast
Calvert Ballroom Salon C

8:00 a.m.–8:30 a.m.
Opening Session
Calvert Ballroom Salon C
Presentation of Colors
• MDTA Police Honor Guard

National Anthem
• Katrina Jones, Maryland Port Administration

Welcome Remarks
• Laura Mester, Vice Chair, Agency Administration Managing Committee; Chief Administrative Officer, Michigan DOT
• Pete Rahn, Secretary, Maryland DOT
• Gregory Murrill, Maryland Division Administrator, FHWA

8:45 a.m.–9:00 a.m.
Civil Rights Welcome
• Greg Davis, Vice Chair, Committee on Civil Rights; Director Minority & Small Business Affairs, South Carolina DOT
• Louis Jones, MDOT Office of Diversity Director
• Irene Rico, FHWA Associate Administrator, Office of Civil Rights

9:00 a.m.–10:15 a.m.
DBE Program Alternative Project Delivery
Moderator:
• Sandra D. Norman, Civil Rights Division Administrator, Virginia DOT

Panelists:
• Martha Kenley, National DBE Program Manager, FHWA
• Christine Thorkildsen, Civil Rights Program Manager, FHWA
• Leslie Martin, Civil Rights Manager, Virginia DOT
• Michael D. Bryant, Director, Civil Rights Division, Texas DOT
• Wanda Dade, Director, Office of Equal Opportunity, Maryland State Highway Administration

10:15 a.m.–10:30 a.m.
Break

10:30 a.m.–Noon
Public Private Partnerships—P-3 Projects
Moderator:
• Louis W. Jones, Director of Diversity & Equity, Maryland DOT
Panelists:
• R. Earl Lewis, Deputy Secretary, Maryland DOT
• Lisa Webb, Manager, P3 Innovative Project Delivery, Maryland DOT
• Joe Lewis, Principal, Business Transformation Group (BTG)
• Sandra Norman, Civil Rights Division Administrator, Virginia DOT

Noon–1:30 p.m.
Networking Lunch
Calvert Ballroom Salon C

1:45 p.m.–3:15 p.m.
Title VI New Initiatives and Commendable Practices
Moderator:
• Louis W. Jones, Director of Diversity & Equity, Maryland DOT
Panelists:
• Nichole McWhorter, Title VI Division Manager, FHWA
• Kevin Resler, National Title VI Program Coordinator, FHWA
• Mohamed Dumbuya, Civil Rights Program Manager, FHWA
• Shabnam Izadi, Title VI Manager, Maryland State Highway Administration
• Victoria Smith, Equal Opportunity Manager, Florida DOT
3:15 p.m.–3:30 p.m.
Break

3:30 p.m.–5:00 p.m.
General Session:
Agency Administration Panel Discussion
Calvert Ballroom Salon C
Moderator:
· King Gee, Director of Engineering and Technical Services, AASHTO
Panelists
· Laura Mester, Vice Chair, Agency Administration Managing Committee; Chief Administrative Officer, Michigan DOT
· Victoria Sheehan, Chair, Committee on Knowledge Management; Commissioner, New Hampshire DOT
· Lee Wilkinson, Chair, Committee on Human Resources; Director, Administrative Services Division, Iowa DOT
· Dave Bernhardt, Chair, Transportation Curriculum Coordination Council; Director, Bureau of Maintenance and Operations, Maine DOT
· Greg Davis, Vice Chair, Committee on Civil Rights; Director Minority & Small Business Affairs, South Carolina DOT

5:30 p.m.–8:30 p.m.
Host Night Event:
Top of the World at the World Trade Center
Join us at the Top of the World, on the 27th floor of the World Trade Center, for breathtaking views of Baltimore’s skyline, harbor and beyond! Dinner and drinks will be provided.

Tuesday, May 7, 2019

7:00 a.m.–8:00 a.m.
Breakfast
Calvert Ballroom Salon C

8:00 a.m.–9:30 a.m.
Path to Accessibility: ADA Transition Plan Implementation Successes and Challenges
Baltimore Theatre
Moderator:
· Tyra Redus, Chief Equity & Inclusion Officer, District DOT
Panelists:
· Sharon Field, ADA Team Leader, FHWA
· Larry Watkinson, ADA Compliance Manager, Washington DOT
· Cesar Barreto, ADA Coordinator, District DOT
· Sandra D. Norman, Civil Rights Division Administrator, Virginia DOT

9:30 a.m.–10:15 a.m.
Executive Panel: Successful Strategies for Civil Rights
Baltimore Theatre
Moderator:
· Patricia Schwinden, Operations Chief, Office of Civil Rights, Montana DOT
Panelists:
· Pete Rahn, Secretary, Maryland DOT
· Victoria Sheehan, Commissioner, New Hampshire DOT
· Suzanne H. Itzko, Deputy Secretary for Administration, Pennsylvania DOT
· Laura Mester, Chief Administrative Officer, Michigan DOT

10:15 a.m.–10:30 a.m.
Break

10:30 a.m.–Noon
Commercial Useful Function—A Common Sense Approach
Moderator:
· Gary Linn, Director DBE Projects, South Carolina DOT
Panelists:
· Tina Samartinean, Contract Compliance and Training Officer, Arizona DOT
· David Chandler, DBE/Contractor Compliance Program Analyst, FHWA
· Janet Hayes, Civil Rights Specialist, FHWA
Noon–1:30 p.m.
**Networking Lunch**
Calvert Ballroom Salon C

1:45 p.m.–3:15 p.m.
**Benefits of Peer-to-Peer Exchanges**
Moderator:
- Louis W. Jones, Director of Diversity & Equity, Maryland DOT
Panelists:
- Irene Rico, Associate Administrator, FHWA
- Christine Thorkildsen, DBE/Contractor Compliance Program Analyst, FHWA
- Sandy Talbert-Jackson, Technical Director, Civil Rights Technical Service Team, FHWA
- Gary Linn, Director DBE Projects, South Carolina DOT
- Earl Key, Director, Civil Rights, Washington DOT
- Tyra Redus, Chief Equity & Inclusion Officer, District DOT

3:15 p.m.–3:30 p.m.
**Break**

3:30 p.m.–5:00 p.m.
**Roundtable Discussion**
Facilitated discussion in which all states are invited to briefly speak/highlight what they have going on. This is an opportunity to identify challenges and opportunities for DOTs to partner and share best practices.

7:05 p.m.
**Baseball Night Out: Camden Yards**
Catch us at the Historic Camden Yards as the Baltimore Orioles play the Boston Red Sox! You must have pre-purchased tickets in order to attend this event.

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**Wednesday, May 8, 2019**

7:00 a.m.–8:30 a.m.
**Breakfast**
Calvert Ballroom Salon C

8:30 a.m.–10:15 a.m.
**Committee on Civil Rights Business Meeting**
Baltimore Theatre

10:15 a.m.–10:30 a.m.
**Break**

10:30 a.m.–Noon
**Committee on Civil Rights Business Meeting Continued**
Baltimore Theatre

Noon–1:30 p.m.
**Closing Lunch**
Calvert Ballroom Salon C
# Committee on Human Resources

Unless otherwise indicated, the Committee on Human Resources will meet in Calvert Ballroom Salon E.

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**Sunday, May 5, 2019**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>3:00 p.m. – 5:00 p.m.</td>
<td>Committee on Human Resources Business Meeting</td>
<td>Calvert Ballroom Salon C</td>
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<tr>
<td>5:30 p.m. – 6:30 p.m.</td>
<td>Human Resources New Member/First-Time Attendee Meet and Greet</td>
<td>Caswell Suite</td>
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<tr>
<td>6:30 p.m. – 7:30 p.m.</td>
<td>Welcome Reception</td>
<td>Skybar</td>
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</tbody>
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**Monday, May 6, 2019**

<table>
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<th>Event</th>
<th>Location</th>
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<tbody>
<tr>
<td>7:00 a.m. – 8:00 a.m.</td>
<td>Breakfast</td>
<td>Calvert Ballroom Salon C</td>
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<tr>
<td>8:00 a.m. – 8:30 a.m.</td>
<td>Opening Session</td>
<td>Calvert Ballroom Salon C</td>
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<tr>
<td>8:45 a.m. – 9:00 a.m.</td>
<td>Human Resources Welcome</td>
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<td>9:00 a.m. – 10:15 a.m.</td>
<td>Innovative and Successful Initiatives at MDOT</td>
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<td></td>
<td>• Judy Slater, Director, Human Resources, Maryland DOT – The Secretary's Office</td>
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<td>• Jay Kozak, Human Resources Manager, Maryland DOT State Highway Administration</td>
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<td>• Tonya Morant, Director, Human Resources and Workforce Development, Maryland Transportation Authority</td>
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<td>• Josie Pullen, Deputy Director, Human Resources, Maryland DOT – The Secretary's Office</td>
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<td>10:15 a.m. – 10:30 a.m.</td>
<td>Break</td>
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<td>10:30 a.m. – 11:15 a.m.</td>
<td>Creating the Workforce of Tomorrow— VDOT's Bold Approach</td>
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<td>• J. Bryan Nicol, Managing Director, Infrastructure &amp; Capital Projects, Deloitte</td>
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<td>• Cynthia Bullock, Human Resources Director, Virginia DOT</td>
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<td>11:15 a.m. – Noon</td>
<td>Why Gallup Q12—The Iowa DOT Perspective</td>
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<td>• John Selmer, Director, Strategic Performance Division, Iowa DOT</td>
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<tr>
<td>Noon – 1:30 p.m.</td>
<td>Networking Lunch</td>
<td>Calvert Ballroom Salon C</td>
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<tr>
<td>1:45 p.m. – 3:15 p.m.</td>
<td>Strategic DOT Business Plans Panel Discussion—What’s HR’s Seat at the Table</td>
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<td></td>
<td>• Karin van Dyck, Director of Human Resources, Minnesota DOT</td>
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<td>• Jennifer Schoor, Human Resources Director, Oregon DOT</td>
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<td>• Kimberly Nowacki, Director, Human Resources, Delaware DOT</td>
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<td>• Jeff Pelton, Office of Human Resources &amp; Safety Director, Washington DOT</td>
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<tr>
<td>3:15 p.m. – 3:30 p.m.</td>
<td>Break</td>
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</tbody>
</table>
3:30 p.m.–5:00 p.m.  
**General Session:**  
*Agency Administration Panel Discussion*  
Calvert Ballroom Salon C  
**Moderator:**  
*King Gee,* Director of Engineering and Technical Services, AASHTO  
**Panelists**  
*Laura Mester,* Vice Chair, Agency Administration Managing Committee; Chief Administrative Officer, Michigan DOT  
*Victoria Sheehan,* Chair, Committee on Knowledge Management; Commissioner, New Hampshire DOT  
*Lee Wilkinson,* Chair, Committee on Human Resources; Director, Administrative Services Division, Iowa DOT  
*Dave Bernhardt,* Chair, Transportation Curriculum Coordination Council; Director, Bureau of Maintenance and Operations, Maine DOT  
*Greg Davis,* Vice Chair, Committee on Civil Rights; Director Minority & Small Business Affairs, South Carolina DOT

5:30 p.m.–8:30 p.m.  
**Host Night Event:**  
*Top of the World at the World Trade Center*  
*Join us at the Top of the World, on the 27th floor of the World Trade Center, for breathtaking views of Baltimore’s skyline, harbor and beyond! Dinner and drinks will be provided.*

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**Tuesday, May 7, 2019**

7:00 a.m.–8:00 a.m.  
**Breakfast**  
Calvert Ballroom Salon C

8:00 a.m.–10:15 a.m.  
**Joint HR | KM | TC3 Sessions**  
Calvert Ballroom Salon C  
**Technology Driven Training Solutions—360 Videos, Virtual, Augmented Reality**  
*Kevin Monaghan,* Project Manager, E-Content Consulting  
*Emily Lloyd,* E-Content Consulting  
**Knowledge Management Action Plans**  
*Strategies and action plans for knowledge management from organizations with experience.*  
**Moderator:**  
*Amanda Holland,* Management Director, Office of Management and Budget, State of Alaska

10:15 a.m.–10:30 a.m.  
**Break**

10:30 a.m.–Noon  
**Highlighting State DOTs**  
**Competing for Today’s Workforce**  
*Amanda Olive,* Deputy Human Resources Director, North Carolina DOT

**NHDOT’s Standard Operating System**  
*Alexis Martin,* Human Resources Administrator, New Hampshire DOT

**Caltrans Innovations in Rapid Hiring and Talent Management**  
*Michele Tucker,* Chief, Division of Human Resources, California DOT

Noon–1:30 p.m.  
**Networking Lunch**  
Calvert Ballroom Salon C

1:45 p.m.–2:30 p.m.  
**Highlighting State DOTs continued**  
**Workforce/Succession Planning—GDOT’s innovative and Collaborative Approach!**  
*Monica Ivey,* HR Director, Georgia DOT  
*Brian Robinson,* Deputy HR Director, Georgia DOT

2:30 p.m.–3:15 p.m.  
**Closing Discussion**

7:05 p.m.  
**Baseball Night Out: Camden Yards**  
*Catch us at the Historic Camden Yards as the Baltimore Orioles play the Boston Red Sox! You must have pre-purchased tickets in order to attend this event.*
Committee on Knowledge Management

Unless otherwise indicated, the Committee on Knowledge Management will meet in Calvert Ballroom Salon A.

Sunday, May 5, 2019

5:30 p.m.–6:30 p.m.  
Knowledge Management New Member/First-Time Attendee Meet and Greet  
Royal Board Room

6:30 p.m.–7:30 p.m.  
Welcome Reception  
Skybar

Monday, May 6, 2019

7:00 a.m.–8:00 a.m.  
Breakfast  
Calvert Ballroom Salon C

8:00 a.m.–8:30 a.m.  
Opening Session  
Calvert Ballroom Salon C  
Presentation of Colors  
· MDTA Police Honor Guard  
National Anthem  
· Katrina Jones, Maryland Port Administration  
Welcome Remarks  
· Laura Mester, Vice Chair, Agency Administration Managing Committee; Chief Administrative Officer, Michigan DOT  
· Pete Rahn, Secretary, Maryland DOT  
· Gregory Murrill, Maryland Division Administrator, FHWA

8:45 a.m.–10:15 a.m.  
What is Knowledge Management—and Why Should I Care?  
This session will help participants understand knowledge management and the value it can bring.  
Moderator  
· Leni Oman, Knowledge Strategist, Washington State DOT  
PRESENTATIONS:  
· Victoria Sheehan, Commissioner, New Hampshire DOT  
· Ed Hoffman, CEO, Knowledge Strategies, LLC

10:15 a.m.–10:30 a.m.  
Break

10:30 a.m.–Noon  
Knowledge Transfer  
This session will showcase a variety of knowledge transfer strategies and methods that have been effective.  
Moderator:  
· Lori Burgmaier, Executive Officer, Iowa DOT  
PRESENTATIONS:  
· Harnessing the Untapped Potential of Your Organization  
  · John Selmer, Strategic Performance Director, Iowa DOT  
· Leadership Journey; People-to-People Knowledge Transfer  
  · Nikki Sackman, HR Division Director, North Dakota DOT  
· Knowledge Transfer Methods; Choosing the Right Fit  
  · Alexander Linthicum, Communication and KM, Volpe, The National Transportation Systems Center  
· Effective Knowledge Management Sharing Practices  
  · Jennifer Michael, KM Program Director, Bechtel

Noon–1:30 p.m.  
Networking Lunch  
Calvert Ballroom Salon C

1:45 p.m.–3:15 p.m.  
Before They Hit the Road—DOT Knowledge Capture Methods That Work  
Moderator:  
· Michelle Tucker, Chief, Division of HR, Caltrans  
PRESENTATIONS:  
· Knowledge Capture at Washington State DOT  
  · Leni Oman, Knowledge Strategist, Washington State DOT  
· Knowledge Interviews (KMI) at TxDOT—Capturing your DOT’s Intellectual Capital  
  · Benjamin C. Anyacho, MBA, PMP®, Project/Program Manager, Operational Excellence Coordinator, Texas DOT — Strategic Planning Division (STR)  
· Creating Knowledge Books to Retain and Transfer Tacit Knowledge  
  · Linda Hinrichs, Workforce Development Manager, Minnesota DOT
Oral Histories for Transportation

- Jon Williams, Retired TRB/TRB Committee on Transportation History (ABG50)

3:15 p.m.–3:30 p.m.

Break

3:30 p.m.–5:00 p.m.

**General Session:**

**Agency Administration Panel Discussion**

Calvert Ballroom Salon C

**Moderator:**
- King Gee, Director of Engineering and Technical Services, AASHTO

**Panelists**
- Laura Mester, Vice Chair, Agency Administration Managing Committee; Chief Administrative Officer, Michigan DOT
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5:30 p.m.–8:30 p.m.

**Host Night Event:**

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**Tuesday, May 7, 2019**

7:00 a.m.–8:00 a.m.

**Breakfast**

Calvert Ballroom Salon C

8:00 a.m.–10:15 a.m.

**Joint HR | KM | TC3 Sessions**

Calvert Ballroom Salon C

**Technology Driven Training Solutions—360 Videos, Virtual, Augmented Reality**

- Kevin Monaghan, Project Manager, E-Content Consulting
- Emily Lloyd, E-Content Consulting

10:15 a.m.–10:30 a.m.

**Break**

10:30 a.m.–Noon

**Information Management for Knowledge Workers:**

*This session provides presentations on information management practices that support knowledge workers and decision-making.*

**Moderator:**
- John Selmer, Director, Strategic Performance Division, Iowa DOT

**PRESENTATIONS:**

- **Aligning Business Needs and Organizational Resources**
  - Leni Oman, Knowledge Strategist, Washington State DOT

- **Information Management: Setting the Stage for Knowledge Management**
  - Jez Arroway, Information Manager, Idaho Transportation Department

- **The National Transportation Knowledge Network:**
  - Mary Moulton, Digital Librarian, National Transportation Library, U.S. DOT

- **Anticipatory Knowledge Delivery**
  - Donna Cuomo, Co-Director, Knowledge, Information and Collaboration Systems at MITRE

Noon–1:30 p.m.

**Networking Lunch**

Calvert Ballroom Salon C
1:45 p.m.–3:15 p.m.  
Knowledge Management Business Meeting  
Calvert Ballroom Salon A

3:15 p.m.–3:30 p.m.  
Break

3:30 p.m.–5:00 p.m.  
Knowledge Management Interactive Townhall  
Join us for an informal an interactive discussion and peer-to-peer sharing on topics of interest in knowledge management.  
Moderators:  
· Heather Stanford, Asst. Director & Employment Law Counsel Human Resources  
· Leni Oman, Knowledge Strategist, Washington State DOT

7:05 p.m.  
Baseball Night Out: Camden Yards  
Catch us at the Historic Camden Yards as the Baltimore Orioles play the Boston Red Sox! You must have pre-purchased tickets in order to attend this event.

Wednesday, May 8, 2019

7:00 a.m.–8:30 a.m.  
Breakfast  
Calvert Ballroom Salon C

8:30 a.m.–10:15 a.m.  
Knowledge Management Workshop  
Selecting and implementing knowledge capture and knowledge transfer tools.

10:15 a.m.–10:30 a.m.  
Break

10:30 a.m.–Noon  
Working the CKM Action Plan: The Vision for a KM Community of Practice  
Moderator:  
· Leni Oman, Knowledge Strategist, Washington State DOT

Noon–1:30 p.m.  
Closing Lunch  
Calvert Ballroom Salon C

Finding an innovative healthcare solution shouldn’t be as difficult as climbing Denali.

Alliant Employee Benefits helps organizations find innovative solutions. Together with our customers, we’re changing how healthcare is delivered. This means reducing costs and taking on a new status quo. Don’t just renew an old problem, blaze a new trail.


Mindy S. Linowes  
mlinowes@alliant.com  
alliantbenefits.com
Sunday, May 5, 2019

5:30-6:30 p.m.
TC3 New Member/First-Time Attendee Meet and Greet
Fairmont Room

6:30 p.m.–7:30 p.m.
Welcome Reception
Skybar

Monday, May 6, 2019

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8:00 a.m.–8:30 a.m.
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Presentation of Colors
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Welcome Remarks
· Laura Mester, Vice Chair, Agency Administration Managing Committee; Chief Administrative Officer, Michigan DOT
· Pete Rahn, Secretary, Maryland DOT
· Gregory Murrill, Maryland Division Administrator, FHWA

8:45 a.m.–10:15 a.m.
TC3 Welcome
Baltimore Theatre
· Welcome, Introductions and Meeting Overview
· AASHTO Update
· FHWA Update
· Update on Program
· Committee Selection (New Members)

10:15 a.m.–10:30 a.m.
Break

10:30 a.m.–Noon
Committee Business Meetings
Communications & Marketing
Lafayette Suite
Competency Matrix/Curriculum Management
Baltimore Theatre

Partner Outreach
Charles Suite
Performance Measures
Hanover Suite B
Technology Initiatives
Hanover Suite A

Noon–1:30 p.m.
Networking Lunch
Calvert Ballroom Salon C

1:45 p.m.–3:15 p.m.
Committee Business Meetings
Communications & Marketing
Lafayette Suite
Competency Matrix/Curriculum Management
Baltimore Theatre
Partner Outreach
Charles Suite
Performance Measures
Hanover Suite B
Technology Initiatives
Hanover Suite A

3:15 p.m.–3:30 p.m.
Break

3:30 p.m.–5:00 p.m.
General Session:
Agency Administration Panel Discussion
Calvert Ballroom Salon C
Moderator:
· King Gee, Director of Engineering and Technical Services, AASHTO
Panelists
· Laura Mester, Vice Chair, Agency Administration Managing Committee; Chief Administrative Officer, Michigan DOT
· Victoria Sheehan, Chair, Committee on Knowledge Management; Commissioner, New Hampshire DOT
· Lee Wilkinson, Chair, Committee on Human Resources; Director, Administrative Services Division, Iowa DOT
· Dave Bernhardt, Chair, Transportation Curriculum Coordination Council; Director, Bureau of Maintenance and Operations, Maine DOT
· Greg Davis, Vice Chair, Committee on Civil Rights; Director Minority & Small Business Affairs, South Carolina DOT
5:30 p.m.–8:30 p.m.
Host Night Event:
Top of the World at the World Trade Center
Join us at the Top of the World, on the 27th floor of the World Trade Center, for breathtaking views of Baltimore’s skyline, harbor and beyond! Dinner and drinks will be provided.

Tuesday, May 7, 2019

7:00 a.m.–8:00 a.m.
Breakfast
Calvert Ballroom Salon C

8:00 a.m.–10:15 a.m.
Joint HR | KM | TC3 Sessions
Calvert Ballroom Salon C

Technology Driven Training Solutions—360 Videos, Virtual, Augmented Reality
• Kevin Monaghan, Project Manager, E-Content Consulting
• Emily Lloyd, E-Content Consulting

Knowledge Management Action Plans
Strategies and action plans for knowledge management from organizations with experience.
Moderator:
• Amanda Holland, Management Director, Office of Management and Budget, State of Alaska

PRESENTATIONS
Review, Revive, Reset: KM at the Peace Corps
• Jennifer N. Hawkins, Program Manager, Knowledge, Learning & Collaboration

KM at NASA
• Moses Adoko, Engineering/Technical Development at NASA Goddard Space Flight Center

Putting Knowledge to Work: A KM Strategy Template
• Leni Oman, Knowledge Strategist, Washington State DOT

10:15 a.m.–10:30 a.m.
Break

10:30 a.m.–Noon
Committee Synergy Business Meetings
Partner Outreach, Communications & Marketing, and Performance Measures—TC3 Website Enhancements and Demo
Hanover Suite A

Technology Initiatives, Competency Matrix, and Curriculum Management
Baltimore Theatre

Noon–1:30 p.m.
Networking Lunch
Calvert Ballroom Salon C

1:45 p.m.–3:15 p.m.
Course Development Business Meeting | Competency Matrix, and Curriculum Management
Baltimore Theatre
• Course Development
• Vote on Course Priority
• Discussion on HMEC Training

3:15 p.m.–3:30 p.m.
Break

3:30 p.m.–5:00 p.m.
Committee Reports
Baltimore Theatre

7:05 p.m.
Baseball Night Out: Camden Yards
Catch us at the Historic Camden Yards as the Baltimore Orioles play the Boston Red Sox! You must have pre-purchased tickets in order to attend this event.

Wednesday, May 8, 2019

7:00 a.m.–8:30am
Breakfast
Calvert Ballroom Salon C

8:30 a.m.–10:15 a.m.
General Session/Close Out Session
Calvert Ballroom Salon D
• TC3 Open Floor
• Meeting Feedback
• Wrap Up
• Close Out

10:15 a.m.–10:30 a.m.
Break

10:30 a.m.–2:00 p.m.
TC3 Board Meeting/Working Lunch
Invitation Only
Hanover Suite A
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